

BEYOND SECURITY



# E-PLEX® CARD BASED 36xx/37xx/56xx/57xx LOCK SERIES

Operations Manual

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#### Legend

- "E-Plex Lock" refers to E-Plex 57xx; 56xx and E-Plex 37xx; 36xx locks.
- "E-Plex 5xxx" refers to the E-Plex 57xx and 56xx series locks only.
- "E-Plex 3xxx" refers to the E-Plex 37xx and 36xx series locks only.

#### Definition of the Term "LearnLok™ "

The term "LearnLok" with Kaba designed card based E-Plex Series lock refers to being able to enroll users' ID cards and PINs directly at the lock's keypad without uploading any software data to the lock from a handheld PDA unit. Here you make the lock "learn" the credential enrolling process simply by programming the lock at its keypad with your finger tip. The following E-Plex card based locks will work in "LearnLok" mode: E3600 and 5600; credentials supported are Mifare, DESFire and iClass, operates under 13.56 MHz frequency (ISO 14443 compliant). E3700 and 5700; credential supported is Prox, operating under 125 kHz.

#### States of the E-Plex Lock

#### Factory Mode

The factory mode is one of three primary states of the E-Plex Lock. The main characteristics of this state are:

- The E-Plex Lock opens only when the 8-digit master combination (1-2-3-4-5-6-7-8) is keyed in.
- The visual indication for 'access granted' is green LED flashing once. A high-pitched tone is also generated while the green LED is on.
- Important: The Master User must change the factory default Master combination to be able to exit the factory mode and switch to the access mode for normal use of the lock.

#### Access Mode (up to 300 users per lock in LearnLok™ mode)

This mode refers to a lock that is operational for user access, and not in factory or Programming Mode.

#### "LearnLok™" Pushbutton Programming Mode

The E-Plex lock enters the Pushbutton Programming Mode when the user enters the master combination or one of the manager combinations, preceded and followed by the character '#' (ex: #87654321#). Once the E-Plex Lock is in the Pushbutton Programming Mode, the Master / Manager can <u>enter one or more command sequences</u>. Each command sequence ends with a '#' character that acts like an <**enter** > character. At the very end of all sequences of programming commands, enter one more # to remove the lock from the Pushbutton Programming Mode to return to normal access mode.

#### Sequence of Operations for Start-Up Programming

#### What is the recommended sequence of operations?

Ensure that the E-Plex Lock is in Factory Mode:

- Program the Access PIN Length (default length is four digits). The access PIN field length can only be changed when the lock is not yet activated (ie, when it is still in the factory mode).
- Change factory Master to your own Master PIN (always eight digits) to place lock in access mode, for example, changing it from the default 12345678 to say 87654321.

Put lock in Pushbutton Programming (LearnLok<sup>™</sup>) Mode.

<u>Note:</u> "LearnLok<sup>™</sup>" (LL) means the Master or the Manager users' can make the lock "learn" to enroll and/or to remove credentials in the lock by simply programming these functions at the lock keypad itself WITHOUT any software - up to 300 users. But later on if you use the software and program the lock with a Maintenance Unit (M-Unit\_handheld, the lock will exit the LearnLok<sup>™</sup> keypad programming mode. In other words, from now on you must use the software and the M-Unit PDA to manage all lock operations including adding and/or deleting user credentials (up to 3.000) in the lock. <u>Important:</u> When you perform a "hard reset" of the lock with the mechanical override key, the lock will revert back to the factory default LearnLok<sup>™</sup> keypad programming mode

- Set the Date / Time (optional; useful only if you use the lock with software in future)
- Program the Unlock time period

- Program the Lock for the Duration of Passage Mode (if desired)
- Program the Lock for Tamper Time Settings
- Program the Lock for Buzzer Volume
- Add Access Credentials as desired

<u>Note:</u> A credential can be either Card only access or PIN followed by Card access for regular Access users and Manager users. Or, it can be PIN only access for Service users. In LearnLok<sup>™</sup> mode only, the Master credential is always PIN only mode and it is always 8 digits in length.

#### Default values of the E-Plex<sup>®</sup> Lock programmable parameters

| Parameters                   | Factory Default Values              |
|------------------------------|-------------------------------------|
| Date (MM/DD/YY)              | 01/01/00                            |
| Time (HH:MM)                 | 00:00                               |
|                              |                                     |
| Lock state                   | Unprogrammed                        |
| Passage mode open time limit | 9 hours                             |
| Passage mode                 | De-activated/Disabled               |
| Lockout mode                 | Disabled                            |
| Unlock time                  | 2 seconds                           |
| Buzzer volume control        | Low (=1)                            |
| Tamper shutdown time         | 30 seconds                          |
| Tamper attempt count         | 4 attempts                          |
| Access code length           | 4 digits                            |
| Latch Holdback Mode          | Disabled (E-3xxx only)              |
| Swingbolt Privilege          | Disabled (E-3xxx only)              |
| Privacy Privilege            | Disabled (E-5xxx only)              |
| BHMA Lock Function           | Entry (E5xxx); Latch (E3xxx)        |
| Master combination           | 12345678 (8 digits)                 |
|                              |                                     |
| Access credential            | None                                |
| Credential status            | Activated                           |
| M-Unit user's combination    | None (*used with software only)     |
| M-Unit user's status         | Disabled (*used with software only) |

#### **Configuring the Lock**

#### General Procedure for Pushbutton Programming

- 1. The pages that follow provide step-by-step instructions for programming the E-Plex Lock.
- 2. The general procedure for all programming functions is as follows:
  - a. Put the lock in Programming Mode by pressing # Master Credential #
  - b. Use the Summary of Commands Table in the appendix section of this guide to enter the three digit command sequence (Command Code + Function Code), followed by #.
  - c. Enter the appropriate numbers as required.
  - d. Press # to end Programming Mode.
  - e. Once the lock is in programming mode, multiple command sequences can be entered without having to repeat the # master credential #. However, if there is no activity for 15 seconds at the keypad, the lock will automatically exit from programming mode.

#### For example

- If the Master (or Manager) enters her/his credential of **87654321**, the door will open.
- If he enters #87654321#, the lock will enter into the LearnLok™ Programming Mode and wait for the next part of the command.
- If he enters the **#** sign twice at the end of the last programming command sequence, for example **#87654321##**, the lock will go out of Programming Mode and return to its normal access grant/deny mode.

**Note:** The # pound sign acts like the Enter key on a PC keyboard in your communications with the lock. The # tells the lock that one part of the entry is finished. The # serves another purpose - to distinguish a programming type command from a simple Access PIN to open the door. A Master or Manager User can use the same credential to open the door or to put the lock in Programming Mode, the only difference being that he uses the # sign in front to signal that he is about to enter a programming command. For increased security, it is recommended that the master user PIN not be used for everyday access. This can be accomplished by creating a non expiry Service user PIN for the master user.

#### **Reset Procedures**

There are three different "Reset" levels available in the E-Plex Lock.

**Command Code 099#** will reset the lock to the factory default settings, except for the access credential length (Master and Manager User credentials and Time / Date are retained if already programmed)

**Command Code 299#** will delete all access and service user credentials (Master, Manager and M-Unit \* (see below) users are retained.

**Hard Reset** will return the lock to full factory default mode including deleting all credentials, putting the lock back to factory default configuration values (4 digit access credential lengths) and making the master PIN to again 1-2-3-4-5-6-7-8. A hard reset is performed as follows.

#### Hard reset sequence for the E-Plex E5xxx Series:

#### A) User knows the Master code:

- 1. Insert mechanical override key, turn counterclockwise and hold so that lock is in open position (cylindrical latch is retracted). Within 5 seconds, press # and release the key (latch).
- 2. You have up to 5 seconds to push '#' and release the override key. If 5-second timeout is reached without pressing '#', the lock continues its normal operation. As soon as the '#' is pressed, the lock exits the current state. If timeout is reached or if any other key is pressed after the '#' was pressed, the lock exits the sequence and stays in access state. If '#' is pushed and reset button is released within 5-second period, the lock goes in Reset Sequence State and the lock displays the 'Reset Sequence In Progress' message by flashing Green and Red LED alternatively once every second.
- 3. In this state, users have a 20-second period to enter the Master Code to per form a hard reset. If a bad Master Code is keyed-in, the lock exits the Reset Sequence State and goes back in access state. If the correct Master Code is entered within 20 seconds, the lock performs a hard reset and goes back in unprogrammed state. When an incorrect Master Code is entered, the Tamper Count decrements. After 4 unsuccessful attempts to Reset the lock with a bad Master code, the lock goes in the Tamper Shutdown state for 30 seconds. It will resume normal operations after this delay. If no master code is entered during the 20 seconds delay, the lock will enter a 15 minute wait period assuming the Master Code is unknown.

#### B) User does not know the Master code:

- 1. Insert mechanical override key, turn counterclockwise and hold so that lock is in open position (cylindrical latch is retracted). Within 5 seconds, press # and release the key (latch).
- 2. You have up to 5 seconds to push '#' and release the override key. If 5-second timeout is reached without pressing '#', the lock continues its normal operation. As soon as the '#' is pressed, the lock exits the current state. If timeout is reached or if any other access state. If '#' is pushed and reset button is release within 5-second period, the lock goes in Reset Sequence State and the lock dis plays the 'Reset Sequence In Progress message by flashing Green and Red LED alternatively once every second.
- 3. In this state, users have a 20-second period to enter the Master Code to per form a hard reset. When the user does not know the master code, the user must not enter anything during that 20 seconds delay. The Reset sequence in progress message will be displayed on the LEDs.
- 4. When the 20 seconds delay will be exhausted, a 15 minutes wait period will begin. During that state, any operation on the lock will be ignored (green LED will not blink when pressing keys) and the Green and Red LED will blink once a minute.
- 5. After the 15 minutes delay has exhausted, the Reset sequence in progress message will be displayed on the LEDs again for 20 seconds. During this period, the user must enter the 1-2-3-4-5-6-7-8-# sequence and the lock will reset. If the user fails to do so, the sequence will abort and the lock will resume normal operation.

#### Hard reset sequence for E-Plex 3xxx Series:

#### A) User knows the Master code:

- 1. Insert mechanical override key, turn to 3 o'clock position, press # and then turn key back to 12 o'clock position within 5 seconds.
- 2. You have up to 5 seconds to push '#' and then turn key back to 12 o'clock position. If 5-second timeout is reached without pressing '#', the lock continues its normal operation. As soon as the '#' is pressed, the lock exits the current state. If timeout is reached or if any other key is pressed after the '#' was pressed, the lock exits the sequence and stays in access state. If '#' is pushed and reset button is released within 5-second period, the lock goes in Reset Sequence State and the lock displays the 'Reset Sequence In Progress' message by flashing Green and Red LED alternatively once every second.
- 3. In this state, users have a 20-second period to enter the Master Code to per form a hard reset. If a bad Master Code is keyed-in, the lock exits the Reset Sequence State and goes back in access state. If the correct Master Code is entered within 20 seconds, the lock performs a hard reset and goes back in unprogrammed state. When an incorrect Master Code is entered, the Tamper Count decrements. After 4 unsuccessful attempts to Reset the lock with a bad Master code, the lock goes in the Tamper Shutdown state for 30 seconds. It will resume normal operations after this delay. If no master code is entered during the 20 seconds delay, the lock will enter a 15 minute wait period assuming the Master Code is unknown.

#### B) User does not know the Master code:

- 1. Insert mechanical override key, turn to 3 o'clock position, press # and then turn key back to 12 o'clock position within 5 seconds.
- 2. You have up to 5 seconds to push '#' and then turn key back to 12 o'clock position. If 5-second timeout is reached without pressing '#', the lock continues its normal operation. As soon as the '#' is pressed, the lock exits the current state. If timeout is reached or if any other key is pressed after the '#' was pressed, the lock exits the sequence and stays in access state. If '#' is pushed and reset button is release within 5-second period, the lock goes in Reset Sequence State and the lock displays the 'Reset Sequence In Progress message by flashing Green and Red LED alternatively once every second.
- 3. In this state, users have a 20-second period to enter the Master Code to per form a hard reset. When the user does not know the master code, the user must not enter anything during that 20 seconds delay. The Reset sequence in progress message will be displayed on the LEDs.
- 4. When the 20 seconds delay will be exhausted, a 15 minutes wait period will begin. During that state, any operation on the lock will be ignored (green LED will not blink when pressing keys) and the Green and Red LED will blink once a minute.
- 5. After the 15 minutes delay has exhausted, the Reset sequence in progress message will be displayed on the LEDs again for 20 seconds. During this period, the user must enter the 1-2-3-4-5-6-7-8-# sequence and the lock will reset. If the user fails to do so, the sequence will abort and the lock will resume normal operation.

#### PROCEDURE 1A - PROGRAM THE (GLOBAL) ACCESS PIN LENGTH

PINs are required for Access users and Manager users in PIN & Card access mode and also for all Service users since they have only PIN access. Setting the length of Access PIN must be the first lock programmable function you perform, because all of your other access PINs (except for the Master) must have the same length. If a user enters a PIN of a different length, the lock will not accept it. Longer length Access PINs permit a greater number of PIN combination possibilities, and thus higher security. The Master credential PIN length must always be 8 digits which cannot be changed.

#### **Required User Level: Master**

1. To configure the E-Plex Lock, it must be still in Factory mode before doing any programming functions at the lock keypad.

<u>Important</u>: This global user PIN length setup and the BHMA Lock Function setup operations are the only two programmable functions that can be done during the factory mode using the factory default Master PIN. Changing the factory default Master PIN to a new Master PIN has to be done here also. For the BHMA Lock Function setup instructions, please refer to the applicable "E-PLEX Lock Function Setup Guide" that came with this lock.

- Put the lock in pushbutton programming mode using the factory Master PIN (#12345678#). The lock responds with a flashing green light. If for some reason 1-2-3-4-5-6-7-8 does not seem to work, please follow the steps for a Hard Reset by following the procedure on page 6.
- 3. Enter the command sequence **009 #LL #**, where **LL** represents the length (number of digits in a PIN). The range is from 04 to 08 digits. You can leave the factory default Access PIN length (4 digits) if you wish by not changing the length.
- 4. Example of Complete Entry: **009#05#** to change the code length to 5 digits.
- 5. Key in another **#** to indicate the end of programming.
- 6. From now on, all the user Access PINs you create will have 5 digits length as setup in step 4 above.

#### **PROCEDURE 2A - MODIFY THE MASTER USER ACCESS PIN**

#### **Required User Level: Master**

- 1. To change the factory default Master PIN, follow the next three steps:
- 2. Put lock into Pushbutton Programming Mode.
- 3. Use the command, **OOO**, to change the Master PIN, followed by the new Master PIN itself.
- 4. You must use 8 digits between **0000000** and **99999999** as follows: **000#MMMMMMMM#**, we'll use **000#87654321#** as an example.
- 5. Enter the Master PIN again 87654321# for confirmation.
- 6. Example of Complete Entry: 000#87654321#87654321#.
- 7. Key in another # to indicate the end of programming.
- After that, you will always use your own Master PIN. Please write this PIN down and keep in a safe place. From now on the factory default Master PIN is no longer valid.

# <u>Note:</u> In the E-Plex LearnLok™ keypad programming and usage mode, the master's credential is PIN only and no card can be assigned to the Master.

#### PROCEDURE 3A - SET THE DATE / TIME

**Note**: Not required if software is not used since you will not be able to audit lock without the software.

You must enter the current date and time in each lock to enable accurate programming and auditing. Always enter Standard Time; the software package (if and when used) will make the adjustment for Daylight Savings Time and from then on will switch the 1 hour spring/fall time automatically when the DST switch occurs every spring and fall. Enter **001** for date settings and **002** for time settings. Date / time settings are maintained even after a battery change unless you remove the batteries for more than two minutes. If this happens, the time will be reset to 00:00:00 and the date to 01/01/2000 and you must rest the lock to the current date & time.

#### **Required User Level: Master**

- 1. Put lock into pushbutton programming mode.
- 2. Enter the date as follows: **O01#MMDDYY#** (Month, Day, Year, where **MM** = 01 to 12; **DD** = 01 to 31; **YY** = 00 to 99. For example, Nov. 22, 2007 would be entered as 112207).
- 3. Enter the date again to confirm **MMDDYY#**. Example of Complete Entry: **001#112207#112207#**.
- 4. For the time, enter as follows: **002#HHMM#**, where HH = 00 to 23 hours; MM = 00 to 59 minutes. Use military time for example eight-thirty in the morning would be 0830, while in the evening it would be 2030).
- 5. Enter the code again HHMM#, for example 0830.
- 6. Example of Complete Entry: 002#0830#0830#.
- 7. Enter another **#** to indicate the end of programming.
- 8. The current date and time are now programmed into the lock.

#### **PROCEDURE 4A - PROGRAM THE UNLOCK TIME**

Unlock time is the length of time the door will remain unlocked when a correct user credential is used before the lock automatically re-locks itself.

#### Required User Level: Master, Manager

- 1. Put the lock into Pushbutton Programming Mode.
- 7. To establish Unlock Time, enter the following code: **004#TT#**, where **TT** is the time in seconds, (**TT**=02 to 20 seconds, for example 5 seconds).
- 8. Example of Complete Entry: 004#05#.
- 9. Enter another **#** to indicate the end of programming.
- 10. You have now programmed the lock an Unlock Time of 5 seconds for the door.

#### PROCEDURE 5A - PROGRAM THE DURATION OF THE (MANUAL) PASSAGE MODE PERIOD

You might want to program locks for public areas, such as cafeterias, to have free access (Passage Mode) during certain periods of the day, and revert to required credential access outside of these regular hours.

The length of time that the lock remains in Passage Mode is programmable.

The factory default length of time for manual keypad Passage Mode is 9 hours - you may leave the default. Though the free passage hours are already set in the lock, the lock's passage mode is de-activated by default and you must activate it at the lock's keypad whenever you want it.

When the lock is activated at the lock keypad to go into Passage Mode, it will automatically relock after the designated duration expires - after 9 hours in this case.

#### Required User Level: Master, Manager

- 1. Put the lock into Pushbutton Programming Mode.
- 2. Enter command code **005#**.
- 3. Then TT#, where TT= 01 to 24 hours.
- A TT entry of 00 means there is no time limit the door remains unlocked permanently which is not secure
- 5. Enter **005 #TT#**; for example, **005#06#** for six hours free passage.
- 6. Example of Complete Entry: 005#06#.
- 7. Enter another **#** to indicate the end of programming.
- 8. In this example, the lock will remain unlocked for six hours, starting from the time you activate it in Passage Mode.
- 9. <u>Important:</u> You have now configured the duration of the Passage Mode for that lock. This does **NOT** initiate the Passage Mode until you <u>activate</u> it manually at the lock keypad See Procedure 12 on "How to activate/de-activate the Passage Mode."
- 10. Within the Passage mode duration (6 hours in this example), you can activate and de-activate the free passage mode any number of times.

**Note:** There are two more Passage mode options available when software is used - the Auto Passage mode and the First Privileged user Passage mode.

#### PROCEDURE 6A - PROGRAM THE LOCK FOR TAMPER TIME PARAMETERS

You can set the Tamper Time Wrong Tries parameter referring to the number of times the wrong credential can be tried to access before the lock goes into a Tamper Shutdown Mode. For example, if you program the lock to accept three wrong tries, the lock will tolerate three wrong entries, staying locked but providing visual feedback (see visual message chart in rear section). After that, it will go into a Tamper Shutdown Mode and remain locked until the end of the Tamper Shutdown Time period - the length of that period is configured in Step 4 of this procedure below. During this shutdown period, only the Master PIN or the mechanical key will unlock the lock.

#### Required User Level: Master, Manager

- 1. Set the tamper time for the period of time during which the keypad will remain inaccessible after the specified number of wrong Access Credentials are entered
- 2. Put the lock into Pushbutton Programming Mode.
- Enter the command sequence as follows OO6#TT# (TT is seconds OO to 90 seconds).
- 4. Example of Complete Entry: **006#60#**. (for 60 seconds tamper shutdown)

<u>Note:</u> If a value of 00 second is entered here, the lock will **never** go into tamper shutdown mode even after the number of illegal attempts specified (step 6 below).

- Enter the code as follows: **007 #TT#** (**TT** is number of wrong entries **03** to **09**), let's use **05** for example.
- 6. Example of Complete Entry: 007#05#.
- 7. Enter another **#** to indicate the end of programming.
- 8. The lock will stay locked after three wrong entries for the length of time you select in the steps below, even if a valid code (including the Master or a Manager Code) is entered after the three wrong codes. Only the mechanical key override will open the lock during the tamper shut down Period.
- 9. Enter another # to indicate the end of programming.

#### PROCEDURE 7A - PROGRAMMING THE LOCK FOR KEYPAD BUZZER VOLUME

You may want to adjust the volume of the Keypad Buzzer depending on where the lock is located - a noisy or quiet area.

#### Required User Level: Master, Manager

- 1. Put the lock into Pushbutton Programming Mode.
- 2. Enter the command sequence **008#VV#** (where VV is a scale of volume from 00 to 03; 00 = off; 01 = Low; 02 = Normal; 03 = High).
- 3. Example of Complete Entry: 008#02#.
- 4. Enter another # to indicate the end of programming.
- 5. The lock will now sound the buzzer at the desired volume Normal/Medium, until you change it.

#### **USER - GENERAL INFORMATION**

- 1. Master and Manager Credentials can do two different things:
  - Open the door by entering the Access Credential without **#** signs.
  - Put the lock into LearnLok™ Pushbutton Programming Mode by entering **#** before and after their Access Credential.
- Each user the Manager user, the Access user or the Access user occupies one of the available 300 locations in the user table of the lock's memory, from 001 through 300.
- 3. By default, the Master user occupies user table location 000 which is reserved for the Master.
- 4. The Master and Manager users have a 15-second period to enter the entire programming key sequence, and 5 seconds between pressing each pushbutton number. If they pause longer than 5 seconds between pressing each pushbutton number. If they pause longer than 5 seconds between each pushbutton pressed, or exceed the 15-second period to enter the total programming sequence, the lock:
  - aborts the current programming sequence
  - automatically exits the programming state
  - sends the user a 'Keypad Timeout' feedback message (LEDs and buzzer)

**Note: Correct errors during a command sequence.** If an invalid entry occurs, recover from the mistake by entering the (\*) key, which will clear all entries made from the beginning of the current command sequence, and will reset the 15-second time limit for entering the code. In this case, you still have 15 seconds from the first number entered to enter the whole command code sequence.

#### USER LEVELS

Five different classifications of users can perform various operations at the lock.

**Master User** - The Master User is the top-level manager who performs the initial lock setup activities, can program all lock functions and has complete access to the locks any-time without any restrictions.

Manager - A Manager can open the lock and can also program all lock functions except:

- defining the Access User Code length
- modifying master user PIN
- changing date and time
- resetting lock to selected default values
- activating/de-activating global lockout mode
- adding / deleting / enabling / disabling another Manager User. The number of Managers is limited only by available user table space 300 maximum.

**Access User** - A regular Access User has the ability to only open the lock. The number of Access Users is limited only by the available user table - 300 maximum.

**Service User** - A Service user can open the lock either one time only, or from 1 through 96 hours, or can access the lock with no expiry, depending on how s/he is enrolled in the lock. When in non expiry mode, the period of Service's user's access time starts on the first user of his PIN. Each Service User PIN is automatically deleted from the lock's memory after its period of time expires. The number of service users is limited only by the available user table space - 300 maximum.

**M-Unit User** - There can be also M-Unit (Maintenance Unit) users and Guest users in the lock, available only if the E-Plex Enterprise software is used - sold separately.

**Note:** The total number of users enrolled into the lock at any given time cannot exceed 300, plus the Master user. You can enroll a user mix of Access, Manager and Service users but the total aggregate of users cannot exceed 300 users.

#### USER CREDENTIALS

Each time you add a user to give access to a door, you must program the lock at the keypad with an Access Credential for this user who may be a Manager user and/or an Access user and/or a Service user. This user access credential can be either card only, or PIN followed by card for Manager and regular Access users; and can be PIN only the Service users. The global Master user's access will always be an 8-digit PIN only. You can also easily delete the access credential for an existing user right at the lock keypad.

#### Credential to Access the Lock:

Credential of the Master User: (i) PIN only access - no expiry

Credential of a Manager User: (i) Card only access; or, (ii) PIN & card access -> no expiry

Credential of an Access User: (i) Card only access; or, (ii) PIN & card access -> no expiry

**Credential of a Service User:** (i) PIN only access -> with either (a) no expiry, or (b) 1 through 96 hours access, or (c) one time entry only ("one shot")

#### Credential to Program the Lock:

**Programming Sequence of Master User:** #Master PIN# complete command code sequence ##

#### Programming Sequence of Manager User:

**In Card only mode:** # present card (green LED flashes) complete command code sequence ##

**In PIN & Card mode:** # PIN # present card (green LED flashes) complete command code sequence ##

**Important:** User PINs that will be used in PIN & card access mode must not have the exact same digits in the same position as the Master PIN.

The Master Code **00004992** is used as an example in the table below.

| Master Code | User Code Length | Sample User Coo | les          |
|-------------|------------------|-----------------|--------------|
|             |                  | Acceptable      | Unacceptable |
| 00004992    | 4 digits         | 1000            | 0000         |
|             |                  | 0005            |              |
|             |                  | 1206            |              |
|             |                  | 0001            |              |
| 00004992    | 5 digits         | 32000           | 00004        |
|             |                  | 00006           |              |
|             |                  | 00100           |              |
|             |                  | 00044           |              |
| 00004992    | 6 digits         | 001041          | 000049       |
|             |                  | 000046          |              |
|             |                  | 400492          |              |
|             |                  | 000048          |              |
| 00004992    | 7 digits         | 0005521         | 0000499      |
|             |                  | 2000499         |              |
|             |                  | 9900872         |              |
|             |                  | 1000892         |              |
| 00004992    | 8 digits         | 80009765        | 00004992     |
|             |                  | 12006654        |              |
|             |                  | 00004993        |              |
|             |                  | 40004992        |              |

#### **USER ACCESS CODES (PINS) - EXAMPLES**

#### PROCEDURE 1B - ADD / MODIFY AN ACCESS USER CREDENTIAL

- A User ID location -> which can be for a regular Access user or for a Manager user or for a Service user is a 3-digit number assigned by the Master or a Manager. You should have the list of User ID Location ready with you when programming locks to enroll (add) users in the lock.
- You should always maintain an accurate and correct list of User ID locations and users assigned to those ID locations to avoid any confusion in future if you need to either delete or de-activate these users. Please make use of the User ID List Sample Table on page 32 for proper credential maintenance of all your users in the facility.

#### Required User Level: Master, Manager

- Put the lock into LearnLok<sup>™</sup> Pushbutton Programming Mode. -> # Master PIN (or Manager credential) #
- 2. Enter command 100# to add/modify a User Access Credential.
- Enter the User ID location NNN followed by # NNN#, we use O23# for example (Range = 001 to 300).
- 4a. <u>Card Only Mode:</u> After 100# 023# entry, **present this user's card** close to the (black) card reader of lock; the **green LED flashes** indicating that the card has been enrolled (added); enter **#** which confirms that this user is not assigned a PIN. You can add more cards by entering the next user's ID location (NNN#) followed by presenting this next user's card and then #; add up to 300 cards, if desired.

Enter a last # to indicate the end of the programming.

Example of Complete Entry for user ID=023:

#### 100#023# Present card # #.

4b. <u>PIN & Card Mode</u>: Procedure is similar to step 4a above, but after enrolling the card you must not enter the # but continue with assigning the user's PIN (4 to 8 digits as configured initially).

Example of Complete Entry for user ID=023 and PIN=1234:

#### 100#023# Present card (no # entry here) 1234# 1234# (to re-confirm) #.

In the first example above, this user's card will open the lock with PIN assigned (card only mode), or in the second example above, the lock will open on entering the PIN first (1234) followed by presenting the associated card (PIN & card mode).

#### PROCEDURE 2B - ADD / MODIFY A MANAGER USER CREDENTIAL

The procedure to add a Manager user is exactly the same as adding a regular Access user except for the different 3-digit command code **101** (instead of 100) usage. Also, only the Master can add, delete, etc, of the Manager users.

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok<sup>™</sup>" Pushbutton Programming Mode.
- 2. Enter command 101# to add/modify a Manager User's Access Credential
- 3. Enter the User ID location NNN followed by #: **NNN#;** we will use 015# for example (Range = 001 to 300)
- 4a. <u>Card Only Mode:</u> After 101# 015# entry, **present this Managers card** close to the (black) card reader of the lock; the **green LED flashes** indicating that the card has been enrolled (added); enter # which confirms that this manager user is not assigned a PIN. You can add more cards by entering the next user's ID location (NNN#) followed by presenting this next manager user's card and then #; add up to 300 cards, if desired.

Enter a last # to indicate the end of programming.

Example of Complete Entry for manager user ID=015

101# 015# Present card # #.

4b. <u>Pin & Card Mode:</u> Procedure is similar to step 4a above, but after enrolling the card you must not enter the # but continue with assigning the user's PIN (4 to 8 digits as configured initially).

Example of Complete Entry for Manager user ID=015 and PIN=9876:

#### 101# 015# Present card (no # entry here) 9876# 9876# (to re-confirm) #.

In the above examples, this Manager user's card will open the lock if no PIN was assigned (card only mode), or the lock will open on entering the PIN first (9876) followed by presenting the associated card (PIN & Card mode).

 The Manager User can also program the lock at the lock keypad like the Master user by putting the lock in "LearnLok™" pushbutton programming mode as shown below.

#### Card only Manager:

# Present Manager's card (no # key entry after) 3-digit command code #

Continue with other desire program input sequence

**End** with the last **#** key to exit programming mode.

#### PIN & Card Manager:

# # Manager's PIN # Present Manager's card (no # entry after) 3-digit command code #

Continue with other desire program input sequence

**End** with the last **#** key to exit programming mode.

#### PROCEDURE 3B - ADD / MODIFY A SERVICE USER CREDENTIAL

A Service User is any person who needs access to the lock for a limited time period in order to perform a service, such as painting or repairs to the room or area. A Service User's access credential is always PIN only. Typically a Service user's PIN can be valid for either, one time use only ("one shot" entry), or from 1 through 96 hours expiry use. Additionally, you can assign "super" Service users whose PINs will never expire until you delete them from the lock.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> # Master PIN (or Manager credential) #
- 2. Enter Command **102#** to add/modify a Service User Access PIN.
- Enter the Service User ID location NNN followed by #, NNN#; we will use 125# for example (Range = 001 to 300).
- 4. (PIN only mode): After 102# 125# entry, enter the Service user's PIN (we will use 7777 in this example) twice, the second time is for re-confirmation and finally enter the expiry time -> either one shot (00), or 1 through 96 hours (01 through 96), or no expiry (99).

Example of Complete Entry for Service user ID=125 with one shot expiry:

#### 102# 125# 7777# 7777# 00# #.

Example of Complete Entry for Service user ID=125 with expiry of 12 hours:

#### 102# 125# 7777# 7777# 12# #.

Example of Complete Entry for Service user ID=125 with no expiry:

#### 102# 125# 7777# 7777# 99# #.

<u>Note:</u> In all the above examples, the Service User's Access PIN will work in that door for the programmed period of the time the Service user enters her/his PIN the first time.

#### **PROCEDURE 4B - DELETE ACCESS USER CREDENTIALS**

Access User credentials should be deleted from the lock if no longer needed since there is no expiry. This frees this ID location to the assigned to another user. Credentials that may be needed sometime in the future should be just de-activated rather than deleted (see Procedure 13).

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™"Pushbutton Programming Mode.
- Enter Command 200# to delete an Access User Credential whether it is card only credential or PIN & card credential; you do not need this person's card and/or the PIN to delete.
- 3. Enter the Access User ID location **NNN#**, where **NNN** is the specific User ID location from 001 to 300.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=023

#### 200# 023# #.

Now this user's credential will not work in the lock anymore. This allows you to assign another user to this deleted User ID location if you wish.

#### PROCEDURE 5B - DELETE MANAGER USER CREDENTIALS

Manager User credentials should be deleted from the lock if no longer needed since there is no expiry. This frees this ID location to be assigned to another user. Credentials that may be needed again sometime in the future should be just de-activated rather than deleted (see Procedure 13).

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN #**
- Enter Command 201# to delete a Manager User Credential whether it is card only credential or PIN & card credential; you do not need this person's card and/or the PIN to delete.
- 3. Enter the ID location **NNN#**, where **NNN** is the specific User ID location from 001 to 300; we will use the ID location 015 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=015:

#### 201#015# #.

Now this user's credential will not work in the lock anymore. This allows you to assign another user to this deleted User ID location if you wish.

#### **PROCEDURE 6B - DELETE SERVICE USER CREDENTIALS**

A Service user's Access Credential (PIN) is automatically deleted from the lock at the end of its specified expiry time -> one time entry or from 1 through 96 hours. However, you must use this procedure if you want to delete the Service user's PIN earlier than the specified expiry time. For the "super" Service user(s), you must delete the PIN if need be since it does not expire. The "one shot" Service user's access PIN will expire automatically after it is used once.

#### Required User Level: Master, Manager

- Put the lock into "LearnLok™" Pushbutton Programming Mode -> # Master PIN (or Manager credential) #
- Enter Command 202# to delete a Service User PIN if it has not expired already; you do not need this person's PIN to delete.
- 3. Enter the Service User ID location **NNN#**, where **NNN** is the specific User ID location from 001 to 300; we will use the ID location 125 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=125:

#### 202#125# #.

Now this user's credential will not work in the lock anymore. This allows you to assign another user to this deleted User ID location if you wish.

## KABA SIMPLEX®/E-PLEX® 5x00/3x00 SERIES LIMITED WARRANTY

Kaba Access Control warrants this product to be free from defects in material and workmanship under normal use and service for a period of three (3) years. Kaba Access Control will repair or replace, at our discretion, E-Plex 5x00 and 3x00 Series Locks found by Kaba Access Control analysis to be defective during this period. Our only liability, whether in tort or in contract, under this warranty is to repair or replace products that are returned to Kaba Access Control within the three (3) year warranty period.

This warranty is in lieu of and not in addition to any other warranty or condition, express or implied, including without limitation merchantability, fitness for purpose or absence of latent defects.

ATTENTION: This warranty does not cover problems arising out of improper installation, neglect or misuse. All warranties implied or written will be null and void if the lock is not installed properly and/or if any supplied component part is substituted with a foreign part. If the lock is used with a wall bumper, the warranty is null and void. If a doorstop is required, we recommend the use of a floor secured stop.

The environment and conditions of use determine the life of finishes on Kaba Access Control products. Finishes on Kaba Access Control products are subject to change due to wear and environmental corrosion. Kaba Access Control cannot be held responsible for the deterioration of finishes.

#### Authorization to Return Goods

Returned merchandise will not be accepted without prior approval. Approvals and Returned Goods Authorization Numbers (RGA Numbers) for the E-Plex 5x00 and 3x00 Series are available through our Customer Service department in Winston-Salem, NC (800) 849-8324. **The serial number of a lock is required to obtain this RGA Number**. The issuance of an RGA does not imply that a credit or replacement will be issued.

The RGA number must be included on the address label when material is returned to the factory. All component parts including latches and strikes (even if not inoperative) must be included in the package with return. All merchandise must be returned prepaid and properly packaged to the address indicated.

\* E-Plex 5x00/3x00 Series locks are warranted three (3) years from date of activation.



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| Register your Kaba lock online at <a href="http://www.kaba-adsamericas.com/register">www.kaba-adsamericas.com/register</a> | at www.kaba-adsamericas.com   | n/register   |
|--|---|--|
| or fill in this product registration card and return to Kaba Access & Data Systems Americas (postage required to mail).    | to Kaba Access & Data Systems Americas (po  | ostage required to mail).                          |
|  | This lock will be used in what type of facility?  | How did you learn about K                          |
|  | Airport   | Advertisement                                      |
|  | Commercial Building   | Contract Hardware Deale                            |
| 811  | Daycare/Childcare   | Direct Mail  |
| litle  | Education – K-12 Facility, College/University   | Internet   |
|  | Financial/Bank  | 🗖 Kaba Sales Representativ                         |
| Company  | Government  | Locksmith  |
|  | Hospital/Healthcare   | Maintenance  |
| Address  | Industrial/Manufacturing  | Previous Use                                       |
|  | Military/DOD Operations   | Security Hardware Distrib                          |
| City   | Public Safety   | Systems Integrator                                 |
|  | Residential   | Trade Show   |
| State Zin Country  | Retail  | Training Class                                     |
|  | Telecommunications/Utilities  | Word of Mouth                                      |
| Phone  | Other   | Other  |
|  | This Kaba Lock is:  | What was your reason for I                         |
| Email  | A new installation  |  |
|  | Replacing a conventional keyed lock   |  |
| Name of Dealer Purchased From  | Replacing an electronic lock (specify brand)  | Who installed your lock?                           |
|  | Replacing a mechanical lock (specify brand)   | Locksmith  |
| Date of Purchase   |   | Maintenance  |
| Lock Model Number  | What area is being secured with this lock?<br>(e.g. front/back door cabinet common door office) | <ul> <li>Security Company</li> <li>Self</li> </ul> |
| Serial Number  |   | <ul> <li>Other</li> </ul>                          |
| UMAN   | Check here to be advised of important product<br>and software updates                           |  |
|  |   |  |

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#### PROCEDURE 7B - DELETE ALL USER CREDENTIALS EXCEPT MASTER & MANAGER(S)

All credentials may be deleted together if you are changing everything because of, for example, suspected theft of credentials. **\*Warning\*:** be sure that you want to do this, because manually re-enrolling hundreds of credentials for all the users again will be time consuming at the lock keypad.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **299#** to delete all users except the Master and the Managers.

Enter a last **#** to indicate the end of programming.

Example of Complete Entry:

#### 299# #.

You have now deleted all regular Access and Service user credentials, allowing you to re-assign those deleted credentials to the same or new users.

#### **PROCEDURE 8B - ACTIVATE ACCESS USER CREDENTIALS**

A User credential should be re-activated if it had been de-activated earlier - for instance during a users' vacation. Any user's credential that was inactive but is needed to be back in service again can be easily re-activated as described in **Procedure 13B**.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN #**
- 2. Enter Command **300#** to re-activate an Access user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 023 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=023:

#### 300#023# #.

You have now activated this Access user's credential which was temporarily de-activated.

#### **PROCEDURE 9B - ACTIVATE MANAGER USER CREDENTIAL**

A Manager user's credential should be re-activated if it had been de-activated earlier the procedure is very similar to the above procedure of activating an Access user.

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode.
- 2. Enter Command **301#** to re-activate a Manager user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 015 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=015:

#### 301#015# #.

You have now activated this Manager user's credential which was temporarily de-activated.

#### **PROCEDURE 10B - ACTIVATE SERVICE USER CREDENTIAL**

A Service user's credential (PIN) should be re-activated if it had been de-activated earlier the procedure is very similar to the above procedure of activating an Manager or Access user.

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **302#** to re-activate a Service user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 125 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=125:

#### 302#125# #.

You have now activated this Service user's credential which was temporarily de-activated.

#### **PROCEDURE 11B - ACTIVATE ALL USER CREDENTIALS**

You will need to re-activate all regular Access and Service users if you had de-activated them earlier as described in **Procedure 16B** temporarily - after a lockout or a strike, for example. After this procedure is executed, all these users will have access to the lock again.

#### Required User Level: Master, Manager

1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#** 

 Enter Command **398#** to re-activate all Access and Service users. Enter a last # to indicate the end of programming. Example of Complete Entry: **398# #.**

#### PROCEDURE 12B - ACTIVATE / DE-ACTIVATE PASSAGE MODE

Let's assume that you had already programmed a default duration for a door to remain in Passage Mode as per **Procedure 5A**, **Program the Duration of the Passage Mode Period**, on page 9. This procedure 12B shows you how to <u>activate</u> the Passage Mode so that the lock is in free passage and no credential is required to gain entry during the duration set in **Procedure 5A**.

If your set passage duration is 6 hours for example, and you activate the Passage Mode at 1:00, it will automatically relock at 7:00. The lock can be taken in and out of Passage Mode multiple times during the six hour period but it will still automatically re-lock after six hours from the original starting period. This ensures that a lock will never remain in free Passage Mode beyond the programmed time period of 1 to 24 hours.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **399#** to re-activate all Access and Service users.
- 3. Enter 1# to activate Passage Mode (or, **O#** to de-activate Passage Mode).
- 4. Example of Complete Entry to activate Passage Mode

#### 399#1# #.

5. Example of Complete Entry to de-activate Passage Mode if free passage was still active: **399#0# #**.

#### **PROCEDURE 13B - DE-ACTIVATE ACCESS USER CREDENTIALS**

An Access user's credential can be de-activated (rather than deleted) if required, for example during her/his vacation temporarily; or return, can then be easily re-activated as described in **Procedure 8B**.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **400#** to de-activate an Access user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 023 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=023:

#### 400#023# #.

You have now temporarily de-activated this Access user's credential.

#### **PROCEDURE 14B - DE-ACTIVATE MANAGER USER CREDENTIALS**

A Manager user's credential can be de-activated (rather than deleted) if required, for example during her/his vacation temporarily; on return, can then be easily reactivated as described in **Procedure 9B**.

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN #**
- 2. Enter Command **401#** to de-activate a Manager user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 015 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=015:

#### 401#015# #.

You have now temporarily de-activated this Access user's credential.

#### **PROCEDURE 15B - DE-ACTIVATE SERVICE USER CREDENTIALS**

A Service user's credential if it had not expired, can be de-activated (rather than deleted) if required, for example during her/his vacation temporarily; on return, can then be easily reactivated as described in **Procedure 10B**.

#### **Required User Level: Master, Manager**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- Enter Command 402# to de-activate a Manager user's credential; you do not need this person's PIN and/or card to do this.
- 3. Enter this user's ID location (001 through 300); we will use the ID location 125 in this example.

Enter a last # to indicate the end of programming.

Example of Complete Entry for user ID=125:

#### 402#125# #.

You have now temporarily de-activated this Service user's credential (PIN).

#### PROCEDURE 16B - DE-ACTIVATE ALL USER CREDENTIALS EXCEPT MASTER AND MANAGER(S)

You may want to de-activate all regular Access and Service users temporarily rather than deleting them permanently - after a lockout or a strike, for example. After this procedure is executed, all these users will have no access to the lock until they are re-activated as described in **Procedure 11B**.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **498**# to de-activate all Access and Service users.

Enter a last # to indicate the end of programming.

Example of Complete Entry:

498# #.

#### PROCEDURE 17B - ACTIVATE/DE-ACTIVATE LOCKOUT MODE

The Master user (and only the Master) can perform a global lockout if required, for example during a strike or fire, etc. At times like this you do not want anyone to return to work and so you should perform a global lockout temporarily. The following procedure can either de-activate & re-activate all user credentials including the managers (but not the Master user) temporarily.

#### **Required User Level: Master**

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN #**
- 2. Enter Command **499#** to de-activate all users.
- Enter 1# to activate the Global Lockout Mode (or, O# to de-activate Lockout Mode).
- 4. Example of Complete Entry to activate Lockout Mode:

#### 499#1# #.

5. Example of Complete Entry to de-activate Lockout Mode if Lockout was still in effect:

499#0# #.

#### **PROCEDURE 18B - PERFORM MANUAL DIAGNOSTICS**

Use the Diagnostic command code to perform manual diagnostics of the lock to verify proper operations of the lock's electronic circuit including the green LED, red LED, buzzer and the twelve keypad/pushbuttons - 0 through 9, \* and # keys.

#### Required User Level: Master, Manager

- 1. Put the lock into "LearnLok™" Pushbutton Programming Mode -> **# Master PIN** (or Manager credential) **#**
- 2. Enter Command **500#** for Diagnostics.
- 3. You will see a green LED and hear a high beep, followed by a red LED and a low beep to indicate that the LEDs and the buzzer's circuits are working properly.
- 4. Enter 1234567890\*#, in that order exactly, to test each pushbutton's electronic circuit. If every pushbutton's electronics is working correctly, you will see a green LED and hear a normal beep for each pushbutton that is pressed; this indicates successful test.
- 5. Example of Complete Entry:

#### 500#1234567890\*#.

- 7. If you see a red LED at any time you are pressing a pushbutton, in Step 5 above, or at the end of the sequence, there could be a problem with the pushbutton electronics.
- 8. Try the Diagnostics again as show in Step 5 above.
- Important: If you still see the red LED and/or hear the low beep, the lock has a problem. Contact Kaba's technical support at 800-849-TECH(8324) Option 5

to help diagnose and fix the problem.

#### Note: The following proceedure applies to the E-Plex 37xx locks only:

#### **PROCEDURE 19B - SWINGBOLT OPERATION**

This operation is fairly similar to the Privacy function of a conventional lock with a physical deadbolt, but not quite! In the Swingbolt operation, any valid user can disengage, ie., override the "privacy" by entering a valid Credential and then turning the thumbturn which will retract the swingbolt down. Now the lock will behave as though it is in a "latch holdback" mode since the swingbolt is completely retracted and stays retracted, thus allowing free access without any credentials. You perform the same sequence of operations to engage, ie., re-lock by bringing the swingbolt back to its "Home" (horizontal locked) position.

- Important: the swingbolt engage (project it) and disengage (retract it) actions are strictly manual and are accomplished by flipping the thumbturn on the lock front housing. This function is neither programmable nor automatic and so you must be sure to manually re-lock if it was left in a retracted/open position.
- any user with a valid Credential can perform this function ie., engage or disengage the swingbolt anytime.
- when the swingbolt is disengaged (retracted), it will physically stay retracted down
  when the door closes so that users carrying packages etc. do not have the incovenience of having to turn the thumbturn again to open the door, but simply push the
  door to enter without a credential.
- from the <u>interior</u> side of the door, any person (<u>valid user or not</u>) can manually disengage (retract) or engage (project) the swingbolt to unlock or lock the door.

#### Required User Level: Master, Manager, Access user & Service user

- To Disengage (retract swingbolt): Enter/present a valid Credential to open and the lock will flash the green LED indicating that you are a valid user and you are allowed to disengage the swingbolt to unlock. Turn the thumbturn on the lock front housing <u>clockwise and hold</u>. The swingbolt will fully retract down and will stay retracted, allowing you to enter the door. Let go of the thumbturn so that it will revert back to its normal horizontal (home) position but the swingbolt will stay retracted and disengaged.
- 2. You can **also** disengage the swingbolt using the **mechanical override key** by performing the following operation: insert the mechanical key in the lock override cylinder's vertical slit and turn it clockwise to the horizontal position. With the key still in this horizontal position, turn the thumbturn clockwise to disengage the swingbolt which will fully retract down and will stay retracted. Let go off the thumbturn so that it will revert back to its normal horizontal (home) position. Turn the key back to its vertical position and remove it from the lock cylinder.

**Warning:** Ensure that you relock the door (engage the swingbolt) when not needed; otherwise the lock will stay unlocked permanently compromising security.

- 3. <u>To Engage (project swingbolt)</u>: This procedure is almost the same as in Step 1 above. Enter/present a valid Credential and the lock will flash the green LED indicating that you are a valid user and you are allowed to engage the swingbolt to lock back. Turn the thumbturn on the lock front housing <u>clockwise and hold</u>. The swingbolt will revert back up to its locked, horizontal (home) position. Let go off the thumbturn so that it will also revert back to its normal horizontal (home) position.
- 4. You can **also** engage the swingbolt using the **mechanical override key** by performing the following operation and the procedure is almost the same as in Step 2. above. Insert the mechanical key in the lock override cylinder's vertical slit and turn it clockwise to the horizontal position. With the key still in this horizontal position, turn the thumbturn clockwise to engage the swingbolt which will revert back up to its locked, horizontal (home) position. Let go off the thumbturn so that it will also revert back to its normal horizontal (home) position. Turn the key back to its vertical position and remove it from the lock cylinder.

**Warning**: Ensure that you relock the door (engage the swingbolt) when not needed; otherwise the lock will stay unlocked permanently compromising security.

#### BATTERY LIFE AND REPLACEMENT

The E-Plex Lock uses 4 "AA" alkaline (only) batteries. A variety of factors such as the shelf life, number of lock openings per day, if the users have been accessing the lock in card only mode or PIN and card mode, the environment, battery brand, lock settings, etc., will determine how long your lock will operate on a set of batteries. In average conditions, a set of 4AA alkaline batteries can last up to 150,000 openings.

A Low Battery condition is identified by a flash of both red and green LEDs when a valid access credential is entered/presented and the lock will still give access. During the low battery state, the lock can continue operating another 500+ openings. However, it is strongly recommended that all four alkaline batteries in the pack should be replaced as soon as possible. This is especially true in winter when the temperatures go down very low and the battery low duration is considerably shortened.

# Summary of LearnLok™ Pushbutton Programming Commands

| Name      | Command                         | Description of Command  | Authorization |
|-----------|---------------------------------|---|---------------|
| Configure | 000 #<br>MMMMMMMM#<br>MMMMMMMM# | 'Modify Master User Access Credential (lock's activation)'<br>(Always 8 digits)   | Master        |
|           | 001 #<br>MMDDYY#<br>MMDDYY#     | 'Date setup' (MM = 01 to 12; DD = 01 to 31; YY = 00 to 99)  | Master        |
|           | 002 #<br>HHMM#<br>HHMM#         | 'Time setup' (HH = 00 to 23; MM = 00 to 59)   | Master        |
|           | 004 #<br>TT#                    | 'Unlock time setup' (TT = 02 to 20 seconds)   | Master, Mgr   |
|           | 005 #<br>TT#                    | 'Passage Mode Timeout setup' (TT = 01 to 24 hours -<br>duration time in hours; 00 = no time limit)  | Master, Mgr   |
|           | 006 #<br>TT#                    | 'Tamper time setup' (TT = 00 to 90 seconds)   | Master, Mgr   |
|           | 007 #<br>TT#                    | 'Tamper wrong try setup' (TT = 03 to 09)  | Master, Mgr   |
|           | 008 #<br>VV#                    | 'Buzzer volume control' (VV = 00 to 03;<br>00 = off; 01 = Low; 02 = Normal; 03 = High)  | Master, Mgr   |
|           | 009 #<br>LL#                    | 'Modify access length' (LL = 04 to 08 digits)   | Master        |
|           | 099 #                           | 'Reset to factory default values', except access PIN length.<br>(Master, Managers, all other users and time/date are<br>retained if already programmed; Users are not reset.) | Master        |

# Summary of LearnLok™ Pushbutton Programming Commands

| Name                | Command   | Description of Command   | Authorization |
|---------------------|---|--|---------------|
| Add/Modify<br>Users | 100 #<br>NNN #  | 'Add/Modify User Access Credential'  | Master, Mgr   |
|                     | <u>Card only:</u><br>Present Card & then #                                | NNN=specific User ID location (001 to 300)   |               |
|                     | <u>PIN &amp; Card:</u><br>Present Card (no # after)<br>UUUU (UUUU) #      | UUUU(UUUU) = PIN length which can be 4 to 8 digits,<br>depending on global PIN length setting.   |               |
|                     | UUUU(UUUU) #  |  |               |
|                     | 101 #<br>NNN #  | 'Add/Modify Manager Access Credential'   | Master        |
|                     | <u>Card only:</u><br>Present Card & then #                                | NNN=specific User ID location (001 to 300)   |               |
|                     | PIN & Card:<br>Present Card (no # after)<br>UUUU (UUUU) #<br>UUUU(UUUU) # | UUUU(UUUU) = PIN length which can be 4 to 8 digits.  |               |
|                     | 102 #<br>NNN #  | 'Add/Modify Service User Access Credential'  | Master, Mgr   |
|                     | PIN only:<br>UUUU (UUUU) #<br>UUUU(UUUU) #<br>HH #                        | NNN=specific User ID location (001 to 300);<br>HH = 01 to 96 hours - duration time in hours;<br>00=one-time entry; 99=no expiry;<br>UUUU(UUUU)=PIN length which can be 4 to 8 digits |               |
| Delete<br>Users     | 200 #<br>NNN#   | 'Delete User Access Credential'  | Master, Mgr   |
|                     | 201 #<br>NNN#   | 'Delete Manager Access Credential'   | Master        |
|                     | 202 #<br>NNN#   | 'Delete Service User Access Credential'  | Master, Mgr   |
|                     | 299 #   | 'Delete All User Access Credential<br>(except Master and Manager Users)  | Master, Mgr   |

# Summary of LearnLok<sup>™</sup> Pushbutton Programming Commands

| Name  | Command      | Description of Command   | Authorization |
|---|--------------|--|---------------|
| Activate Users  | 300 #        | 'Activate User Access Credential'  | Master, Mgr   |
|   | NNN#         | NNN = specific User ID location (001 to 300)   |               |
|   | 301 #        | 'Activate Manager Access Credential'   | Master        |
|   | NNN#         | NNN = specific User ID location (001 to 300)   |               |
|   | 302 #        | 'Activate Service User Access Credential'  | Master, Mgr   |
|   | NNN#         | NNN = specific User ID location (001 to 300  |               |
| Delete Users  | 398 #        | 'Activate all User Credentials'<br>(except Master, and Manager Users)  | Master, Mgr   |
|   | 399 #<br>P#  | 'Activate / De-Activate Passage Mode'<br>(P = 0 or 1; 0 = disable Passage Mode;<br>1 = enable Passage Mode)  | Master, Mgr   |
| De-activate   | 400 #        | 'De-Activate User Access Credential'   | Master, Mgr   |
| Users   | NNN#         | NNN = specific User ID location (001 to 300)   |               |
|   | 401 #        | 'De-Activate Manager Access Credential'  | Master        |
|   | NNN#         | NNN = specific User ID location (001 to 300)   |               |
|   | 402 #        | 'De-Activate Service User Access Credential'   | Master, Mgr   |
|   | NNN#         | NNN = specific User ID location (001 to 300)   |               |
|   | 498 #        | 'De-Activate all User Credential'<br>(except Master, and Manager Users)  | Master, Mgr   |
|   | 499 #<br>L#  | 'Activate / De-Activate Lockout Mode'<br>(only Master can have access during Lockout)<br>L = 0 or 1; 0 = disable Lockout Mode;<br>1 = enable Lockout Mode) | Master        |
| Diagnostic  | 500 #        | 'Manual diagnostic'  | Master, Mgr   |
|   | 1234567890*# |  |               |
|   | 501#         | Identify if the lock is E-Plex 57xx/37xx; 56xx/36xx;<br>LearnLok (LL) or Full Featured (FF) with software;   | Master, Mgr   |
|   |              | E57xx/37xx:<br>LL mode = 7 flashes, 1 second pause and 1 flash<br>FF mode = 7 flashes  |               |
|   |              | E56xx/36xx:<br>LL mode = 6 flashes, 1 second pause and flash<br>FF mode = 6 flashes  |               |
| <b>Communication</b><br><b>Startup</b><br>(when used with<br>software only) | 900 #        | 'Communications startup'   | Master, Mgr   |

| Visual Feedback | Message | Definitions |
|-----------------|---------|-------------|
|-----------------|---------|-------------|

| Condition  | Parameters        |                   |          |              |
|--|-------------------|-------------------|----------|--------------|
|  | Green LED         | Red LED           | Duration | Rate         |
| Valid pushbutton pressed   | ON                | OFF               | 1/10 sec | Once         |
| Timeout expired  | OFF               | ON                | 1 sec    | Once         |
| Valid access credential entered/presented                            | ON                | OFF               | 1 sec    | Once         |
| Access granted   | ON                | OFF               | 1/10 sec | Once         |
| Access granted (battery low condition                                | ON                | ON                | 1/10 sec | 1 sec        |
| Access denied  | OFF               | ON                | 1 sec    | 1 sec        |
| Valid programming entry  | ON                | OFF               | 1 sec    | Once         |
| Invalid programming entry<br>(including duplicate access credential) | OFF               | ON                | 1 sec    | Once         |
| Tamper shutdown beginning  | OFF               | ON                | 2 sec    | Once         |
| Tamper shutdown state  | OFF               | ON                | 1 sec    | 10 sec       |
| Tamper shutdown ending   | ON                | OFF               | 2 sec    | Once         |
| *Communication starting  | ON                | OFF               | 1 sec    | Once         |
| *Communication ending  | ON                | OFF               | 1 sec    | Once         |
| *Communication aborted   | OFF               | ON                | 1 sec    | Once         |
| *Communication in progress   | ON<br>(Alternate) | ON<br>(Alternate) | 1/10 sec | 1 sec        |
| Deadbolt/Thumbturn Privacy Activated                                 | OFF               | ON                | 1 sec    | Once         |
| Deadbolt/Thumbturn Privacy de-activated                              | ON                | OFF               | 1 sec    | Once         |
| Hard Reset sequence progress   | ON<br>(Alternate) | ON<br>(Alternate) | 1/2 sec  | Continuously |
| Hard Reset sequence ended successfully                               | ON                | OFF               | 2 sec    | Once         |
| Hard Reset sequence failed   | OFF               | ON                | 2 sec    | Once         |

\*When used with the E-Plex Maintenance Unit (M-Unit) handheld and software only

| User ID # | Access Credential<br>(PIN and/or Card #) | User Name | <b>User Type</b> (A=Access, S=Service, M=Manager) |
|-----------|--|-----------|---|
| 001       |  |           |   |
| 002       |  |           |   |
| 003       |  |           |   |
| 004       |  |           |   |
| 005       |  |           |   |
| 006       |  |           |   |
| 007       |  |           |   |
| 008       |  |           |   |
| 009       |  |           |   |
| 010       |  |           |   |
| 011       |  |           |   |
| 012       |  |           |   |
| 013       |  |           |   |
| 014       |  |           |   |
| 015       |  |           |   |
| 016       |  |           |   |
| 017       |  |           |   |
| 018       |  |           |   |
| 019       |  |           |   |
| 020       |  |           |   |
| 021       |  |           |   |
| 022       |  |           |   |
| 023       |  |           |   |
| 024       |  |           |   |
| 025       |  |           |   |
| 026       |  |           |   |
| 027       |  |           |   |

| User ID # | Access Credential<br>(PIN and/or Card #) | User Name | <b>User Type</b> (A=Access, S=Service, M=Manager) |
|-----------|--|-----------|---|
| 028       |  |           |   |
| 029       |  |           |   |
| 030       |  |           |   |
| 031       |  |           |   |
| 032       |  |           |   |
| 033       |  |           |   |
| 034       |  |           |   |
| 035       |  |           |   |
| 036       |  |           |   |
| 037       |  |           |   |
| 038       |  |           |   |
| 039       |  |           |   |
| 040       |  |           |   |
| 041       |  |           |   |
| 042       |  |           |   |
| 043       |  |           |   |
| 044       |  |           |   |
| 045       |  |           |   |
| 046       |  |           |   |
| 047       |  |           |   |
| 048       |  |           |   |
| 049       |  |           |   |
| 050       |  |           |   |
| 051       |  |           |   |
| 052       |  |           |   |
| 053       |  |           |   |
| 054       |  |           |   |

| User ID # | Access Credential<br>(PIN and/or Card #) | User Name | <b>User Type</b> (A=Access, S=Service, M=Manager) |
|-----------|--|-----------|---|
| 055       |  |           |   |
| 056       |  |           |   |
| 057       |  |           |   |
| 058       |  |           |   |
| 059       |  |           |   |
| 060       |  |           |   |
| 061       |  |           |   |
| 062       |  |           |   |
| 063       |  |           |   |
| 064       |  |           |   |
| 065       |  |           |   |
| 066       |  |           |   |
| 067       |  |           |   |
| 068       |  |           |   |
| 069       |  |           |   |
| 070       |  |           |   |
| 071       |  |           |   |
| 072       |  |           |   |
| 073       |  |           |   |
| 074       |  |           |   |
| 075       |  |           |   |
| 076       |  |           |   |
| 077       |  |           |   |
| 078       |  |           |   |
| 079       |  |           |   |
| 080       |  |           |   |
| 081       |  |           |   |

| User ID #                                     | Access Credential<br>(PIN and/or Card #) | User Name | <b>User Type</b> (A=Access, S=Service, M=Manager) |
|---|--|-----------|---|
| 082   |  |           |   |
| 083   |  |           |   |
| 084   |  |           |   |
| 085   |  |           |   |
| 086   |  |           |   |
| 087   |  |           |   |
| 088   |  |           |   |
| 089   |  |           |   |
| 090   |  |           |   |
| 091   |  |           |   |
| 092   |  |           |   |
| 093   |  |           |   |
| 094   |  |           |   |
| 095   |  |           |   |
| 096   |  |           |   |
| 097   |  |           |   |
| 098   |  |           |   |
| 099   |  |           |   |
| 100   |  |           |   |
| $\downarrow \downarrow \downarrow \downarrow$ |  |           |   |
| 300   |  |           |   |

<u>Note:</u> You can upgrade from the "LearnLok<sup>™</sup>" keypad programming functions to a less labor intensive way of programming and managing the locks & users by using Kaba's optional PC based software kit: the "E-Plex Enterprise" software.

For more information, please go to Kaba Access Control's website at <a href="http://www.kaba-adsamericas.com">www.kaba-adsamericas.com</a>



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